

# Van Insurance

## Insurance Product Information Document



**Company:** Highway Insurance Company Limited.

Allianz is a trading name of Highway Insurance Company Limited which is part of the Allianz Group, registered in England and Wales number 3730662. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, register number 202972. Registered address: 57 Ladymead, Guildford, Surrey, GU1 1DB.

**Product:** Short Term Insurance

This document provides a summary of the key information relating to this van insurance policy. It should be read together with the Policy Document, Policy Schedule and Certificate of Insurance. Please refer to the Policy Document for how to claim, how to make a complaint, details of any fees or charges that we may apply and details of the Financial Services Compensation Scheme (FSCS). You can get this document from us in braille, large print or in audio format by contacting us or your broker.

### What is this type of insurance?

All motorists are required, by law, to insure their vehicles in order to drive them on roads and in public places. Van insurance meets this requirement and provides financial protection in the event of an incident which causes damage or injury. The level of protection provided will depend on the cover you select, a summary of which is provided below.



#### What is insured?

##### Comprehensive:

- ✓ Accidental damage cover for the vehicle in addition to third party fire and theft cover
- ✓ Unlimited cover for loss/damage to factory-fitted in-vehicle entertainment equipment.
- ✓ We'll give you and your spouse/partner, £5,000 of Personal Accident cover.
- ✓ We'll give you £250 of Personal Belongings cover.
- ✓ If your windscreen or window glass is damaged, we'll repair or replace it.
- ✓ We'll give you £1000 of Replacement Lock cover if your vehicle keys are lost or stolen.



#### What is not insured?

- ✗ Excesses. Where an excess applies you will be required to pay this in the event of a related claim. Excesses will be shown on your quotation or policy schedule.
- ✗ Death or injury due to suicide, attempted suicide, drugs or alcohol or failure to wear a seat belt as required by law.
- ✗ General wear and tear including to tyres, brakes etc.
- ✗ Intentional damage by the policyholder or named drivers.
- ✗ Theft if you leave your vehicle unlocked or with a window or sunroof open, with keys or ignition device left in, on or attached to or left in the immediate proximity of your vehicle.



#### Are there any restrictions on cover?

- ! In-vehicle equipment cover is limited to £500 where not installed as part of the vehicles original build.
- ! Personal Accident cover applies to incidents occurring whilst travelling in or getting into or out of your vehicle



### Where am I covered?

- ✓ Great Britain, Northern Ireland, the Isle of Man and the Channel Islands.
- ✓ This policy gives the minimum cover you need by law to protect you when driving abroad in the following countries: Andorra, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland and the Vatican City.



### What are my obligations?

- At the start of the policy you must give complete and accurate answers to any questions we may ask you.
- You must let us know if your circumstances change either before your policy starts or during the period of insurance.
- Premiums must be paid on time.
- You should ensure that your vehicle is kept in a roadworthy condition and has a valid MOT if one is needed by law.
- If your vehicle is fitted with an alarm, immobiliser or tracker these must always be on and working when your vehicle is left unattended. Keys or ignition devices must also be removed, windows and sunroofs closed and all doors locked.
- If you need to make a claim you must provide us with full details as soon as possible. Refer to your Policy Document for the claims contact number.



### When and how do I pay?

Terms and conditions of payment are agreed with your insurance intermediary.



### When does the cover start and end?

As this is a short-period policy, the start and end dates are agreed with your insurance intermediary.



### How do I cancel the contract?

You may cancel this policy at any time by contacting your insurance intermediary but due to the short nature of this policy there will be no refund.

There is no 'cooling-off' period for short-period policies.

For full details of the cancellation process, please refer to the General Conditions section of your Policy Document.

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